



At a glance - The FIDIC Strategic Plan 2020–2024



	FIDIC	Industry	МА	Being industry's credible global voice	Providing the nexus for all stakeholders	Facilitating improvement and growth in business	Addressing global challenges		
	- I	mpa	ct		FIDIC P	riorities		Current performance	Timelines and targets
Goal - Service delivery									
01 Set up funding models for the new regional entities	 ✓ 	~	~		~	~	~		2020-21 Total team to consist of 4 individuals
02 Help to solidify relationship with MDB/MAs – co location opportunities	 ✓ 	~	~	~	~	~			2020-21 Expand official/contractual relations by 3 per year
Continue to develop FIDICs range of conferences and awards including utilising more remote tools and technology		~	~	~	~	~	~		2020-21 Explore and pilot regional awards, reduce the unit cost of conference delivery by 20%
04 Develop the branding approach for the various regions/entities and create corporate subsidiaries for the regions	~	~	~	~	~	~			2020-21 Africa & Asia – 2020-2021, North America – 2021- 2022, Middle East – 2022-2023
05 Refine affiliate membership offering and develop a full sponsorship pack	~	~				~	~		2020-21 Increase revenue by 50% in these areas by 2024
Goal - Secretariat and regionalisation									
01 Establish teams for FIDIC China and Credentialling	~				~	~		•	2020-21 Total team to consist of 4 individuals
02 CFO / Strategic training director	~					~	~		2021-22 Bolster financial capacity given new entities
03 Improve internal training on existing and new systems	~					~			2020-23 Capacity building and improving productivity
04 Review and establish insurance policies	~					~		•	2020 Ensure the secretariat is appropriately covered for risk and revised strategic activites
05 Secretariat established for region	~	~	~		~	~	~		2020-23 Create trial regional secretariat and roll out plan
Goal - Integrity									
01 Improve governance to ensure resilience	 ✓ 			~		~		•	2020 Across all entities both existing and new
02 Publish transparent conflicts on FIDIC website of board and committees	 ✓ 	~	~	~		~			2020 Transparency to FIDICs members is important to maintain integrity
03 MA declarations available on FIDIC website			~	~		~		•	2020 Transparency to FIDICs members is important to maintain integrity
04 Promote and communicate the various codes of ethics	~	~	~	~					2020-21 Whilst visibility of these has been improved more could be done
Producing a standard training resource that is bolted onto all credentialing programmes to ensure integrity of FIDIC materials	~	~		~	~	~	~		2020 Ensuring the integrity of materials is important to maintain FIDICs reputation
Goal - Contracts									2021-22
Renew FIDICs publication sales system for online purchases including renewing the model of how contracts are purchased		~				~	~		Improve usability, online sales and future proof material and contracts
02 Develop contract support services such as training only version, advice etc	 ✓ 	~	~			~	~		2020-23 Training – 2021, Commercial advice – 2022, Hotline - 2023
03 Develop new contracts 2020 – 2023 including PPP,PFI, operational etc	~	~		~		~	~	•	2020-23 Aim to deliver at least 2 new books per year
04 Continue to expand current MDB/MAs agreements	~	~		~		~			20-2024 Expand official/contractual relations by 3 per year
05 Expand contract training and adjudication lists	~	~				~	~		2021-2022 Aim to hit 80 individuals on both lists
Goal - Credentialing									
01 Establish the task groups	~	~			~		~		2020 Have all spaces on task groups filled
02 Put in place code of practice		~		~			~		2020 To ensure the integrity of operations in the future
Establish the materials required for credentialing and create a high standard across materials	 Image: A start of the start of	~		~		~			2020-21 Branded, updated and reviewed by relevant task groups
⁰⁴ Support expanded adjudicator and trainers list using the new credentialing vehicle with certified engineer status	~	~		~		~			2020-21 Aim to establish and be transparent
05 Establish strategic partnerships to support delivery of services	~		~	~	~	~	~		2020-23 E.g. universities

'At a glance - The FIDIC Strategic Plan 2020–2024



	FIDIC	Industry	МА	Being industry's credible global voice	Providing the nexus for all stakeholders	Facilitating improvement and growth in business	Addressing global challenges		
	l	npac	t		FIDIC P	riorities		Current performance	Timelines and targets
Goal - FCCE and China Develop business plans and set up the required systems for operation and									2020-21
separation and establish KPIs for performance									Operational and appointing staff by 2021 2020-21 Pilot plan run and successful to expand beyond China
pilots/schemes		•	×	•	•				by 2023 2020-23
03 Collect the hole y that is due of carriert programmes and ensure there is a mechanism to connect individuals with the new structure						 			Aim for collection rate >95%, retention >90%
04 Develop relationships with strategic partners and universities to help the FCCE programme expand out of China	~	~	~	~	~	~	~	•	2020-23 Aim to add 2 strategic partners per year
5 Establish up to date models of delivery (LMS, remote etc) and training material	~	~				~	~		2020-22 All training material consistent and available via the platforms chosen
Goal - Sustainability									
01 Develop an advocacy strategy that includes sustainability and the SDGs		~	~	~	~	~	~	•	2020-21 Built into revised SOW programme
02 Leverage new ToR, ensure committee attendance and quality and engage committees with external bodies to improve outputs	~	~		~	~	~	~	•	2020-23 2 Outputs from each committee a year
03 Establish improved positions and engagement with key stakeholders		~	~	~	~		~		2020-23 Develop policy stakeholder list and engagement strategy
Produce documents which link FIDIC activities to SDGs and utilise the new sustainability committee into activities and communication	~				~		~		strategy 2020-23 SDG activity register in place and engagement with new committee in activities
05 Form a high level CEO forum and supporting activity		~	~	~	~		~		2020-23 CEO forum established and growing
Goal - Technology									2020-23
CRM, CMS, Communications, finance and support technology to be reviewed with delivery, reporting and tracking to be improved	~					~		•	Enable FIDIC to better serve and respond to customer enquiries – measured through member survey 2020-21
22 Implement improved online and education and training systems	~	~			~	~		•	Enable more remote training and renew the FIDIC training model and pricing
03 Digital platforms are an opportunity to deliver the product at a lower marginal cost look at how this can be utilised with activities such as GKP, FL etc	~					~		•	2021-24 Apps, InfraGlobal, Collaborate on options and explore machine readable devices and Blockchain
4 Expand systems to run operations e.g. SharePoint, websites, recertification/assessment etc for new entities	~				~	~		•	2021-2022 Trainers – 2020, Adjudicators & Consulting engineer – 2021, Future leaders & Contract managers – 2021-22
Develop a strategic plan once current planned improvements are in place to ensure FIDIC remains up to date and resilient to market conditions and risks	~					~		•	2022-24 Plan established and signed off by board
Goal - Quality Implement standard processes for FIDIC activities using key systems such as the	~	~	~		~	~	~		2020-21 Systems able to share information and automated
CRM, CMS ESP, etc									where possible 2020
Communication and social media activity improved to ensure consistency and		•	•						Risk register for activity in place 2020
uality		~	 Image: A start of the start of	~	~		~	•	Standard stats/KPIs established, designs standardised and increase social media activity by 50%
Establish codes of conduct for processes such as trainers, adjudicators to provide transparency and ensure quality	 ✓ 	~		~		~	~		2020-22 Website updated with process across FIDIC activity
Of Changes to statutes to remove blockers and allow for improved processes and digital technology	~					 Image: A start of the start of			2020 Revised statutes ratified
Goal - CEO Club and advocacy									
01 Develop programme for the CEO forum and advocacy		~	~	~	~	~	~		2020-22 CEO Forum and strategy established
Resource and investment approval from FIDIC board with a view to recruitment for delivery of CEO Forum	~			~	~	~	~		2021 Support staff in place
03 Develop a standing list and set of stakeholder relationships to help provide thought leadership at the CEO level globally	~	~		~	~	~	~		2021-23 List establish and outputs delivered at global CEO level
04 Helps to monitor industry issues and trends and further develop the Infrastructure Global platform		~	~			~	~		2020-21 Annual or Quarterly industry tracker to be developed and IG to have 2000 subscribers by 2024
Link CEO Forum to existing CEO activities at the FIDIC annual conference such as the CEO luncheon	~			~	~	~	~		2021-23 Leverage all high level activities and link programmes